

REMANOOR – Terms & Conditions

These Terms & Conditions govern the use of the REMANOOR online store and apply to all purchases, browsing activities, and interactions with the website. By using this website, you agree to comply with these terms in accordance with the laws and regulations of the United Arab Emirates.

Store Name	REMANOOR
Business Activity	Perfumes, Cosmetics & Skincare Trading
Country	United Arab Emirates
Email	remanoor86@gmail.com
Phone	+971558202838
Trade License Number	1434609

1. Eligibility of Use

Users must be at least 18 years old or use the website under the supervision of a parent or guardian. All provided information must be accurate and up to date.

2. Products & Pricing

All products are subject to availability. REMANOOR reserves the right to modify prices, discontinue products, or correct pricing errors without prior notice.

3. Advertising & Product Claims

REMANOOR complies with UAE consumer protection laws and advertising policies of Meta and TikTok. The store does not make misleading claims regarding cosmetic or skincare results. Product images are for illustrative purposes only.

4. Orders & Payments

Orders may be refused or cancelled in cases of suspected fraud, incorrect pricing, or payment verification issues. Customers are responsible for providing accurate shipping information.

5. Shipping & Delivery

Delivery times may vary depending on the shipping provider and destination. REMANOOR is not responsible for delays caused by customs, weather, or courier-related issues.

6. Returns & Exchanges

Opened or used cosmetic and perfume products cannot be returned for hygiene and safety reasons. Returns are accepted only for damaged, incorrect, or defective items within 7 days of delivery.

7. Skin Sensitivity Disclaimer

Customers are advised to test skincare products on a small skin area before full use. REMANOOR is not responsible for allergic reactions or misuse of products.

8. Intellectual Property

All logos, product images, branding materials, website content, and designs are the intellectual property of REMANOOR and may not be copied or reused without written permission.

9. Privacy Protection

Customer information is protected and used only for order processing, customer support, and improving shopping experience in accordance with UAE laws.

10. Limitation of Liability

REMANOOR shall not be liable for indirect damages, misuse of products, or issues resulting from improper application of products. Liability is limited to the value of the purchased product.

11. Governing Law

These Terms & Conditions are governed by the laws of the United Arab Emirates. Any disputes shall fall under the jurisdiction of UAE courts.
