

REMANOOR – Shipping Policy

This Shipping Policy outlines the terms and conditions related to order processing, shipping, delivery timelines, and customer responsibilities for purchases made through REMANOOR.

Store Name	REMANOOR
Business Activity	Perfumes, Cosmetics & Skincare Trading
Country	United Arab Emirates
Email	remanoor86@gmail.com
Phone	+971558202838
Trade License Number	1434609

1. Order Processing

Orders are typically processed within 1–3 business days after payment confirmation. Processing times may vary during promotional periods, holidays, or due to high order volume.

2. Shipping Coverage

REMANOOR currently ships across the United Arab Emirates and may expand shipping services to additional regions in the future.

3. Delivery Timeframes

Estimated delivery times depend on the customer's location and the courier service. Delivery estimates are not guaranteed and may be affected by external factors.

4. Shipping Fees

Shipping charges are calculated during checkout and may vary depending on destination, package size, and promotional offers.

5. Delivery Delays

REMANOOR is not responsible for delays caused by customs clearance, weather conditions, courier issues, public holidays, incorrect addresses, or circumstances beyond our control.

6. Customer Responsibility

Customers are responsible for providing accurate shipping details, including address and phone number. REMANOOR is not responsible for failed deliveries caused by incorrect information.

7. Missed Deliveries

If a delivery attempt fails due to customer unavailability or incorrect information, additional delivery fees may apply for re-delivery requests.

8. Damaged Packages

Customers should inspect packages upon delivery. If an item arrives damaged, customers must contact REMANOOR within 48 hours and provide clear photos of the issue.

9. Order Tracking

Tracking information may be provided once the order has been shipped, depending on the courier service used.

10. Lost Shipments

In the event of a lost shipment, REMANOOR will coordinate with the shipping provider to investigate the issue. Resolution timelines may vary depending on courier procedures.

11. Contact Information

For shipping-related inquiries, customers may contact REMANOOR via email at remanoor86@gmail.com or by phone at +971558202838.
